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|  |  | KENA BEYene Emerging IT PROFESSIONALContact Information 515-423-1628  kenabeyene85@gmail.com |
| Career Summary Enthusiastic and detail-oriented, emerging IT professional with 5+ years of customer service experience. Aiming to use my exceptional communication skills and love for collaborative team environments to excel further as a coder and a leader. Technical skills Install and configure hardware and software components to ensure usability.  Troubleshoot software, firmware, networking, and other system problems.  Proficient knowledge in HTML, CSS, & JavaScript. aDDITIONAL SKILLS Multi-linguistic  Quick Learner  Excellent Writer  Team Leader  Creative Strategist |  | EducationNPOWER MISSOURI IT TRAINING PROGRAM – ST. LOUIS *February 2020 – July 2020*  Cisco Mobility Fundamentals Certification  Pending COMPTIA ITF/A+ Certification ST. LOUIS COMMUNITY COLLEGE – MERAMEC *January 2018 – May 2019*  Dean’s List  Software Development (C#, SQL, & HTML) UNIVERSITY OF MISSOURI – ST. LOUIS *August 2016 – May 2017* Pierre Laclede Honors CollegeWork experienceTHE BELLWETHER, St. Louis, MO – Assistant, Food runner *February 2020 – Current*  Assist servers in providing a high-quality dining experience  Handle backhouse cleanliness duties in a timely manner KEYSTONE EVENT STAFFING, St. Louis, MO – Server *August 2019 – Current*  Manage and cater to anywhere from 60-200 people  Handle venues at weddings, country clubs, and various banquets WESTVIEW ASSISTED LIVING & MEMORY CARE, Ellisville, MO – Lead Server *June 2017 – September 2019*  Trained new employees, two of which are still employed  Managed and prepared dining items alongside directors and cooks |

